

21<sup>st</sup> April 2020

**COVID-19 Customer Advisory – Sri Lanka**

**Detention Waiver - Imports**

Dear Valued Customers,

Considering the emerging situation in Sri Lanka due to COVID-19 regulations wherein a total lockdown/curfew was announced in all parts of the country, effective 20<sup>th</sup> March 2020, please note Ocean Network Express Lanka (Pvt) Ltd., will offer below **Temporary Terms to ONE LANKA detention Tariff**.

**With effect from 20<sup>th</sup> March 2020 to 9<sup>th</sup> April 2020 (both days inclusive) the following temporary terms will apply:**

**Imports:**

- Import detention free for the period: 20<sup>th</sup> of March 2020 till 9<sup>th</sup> of April 2020
- This temporary free detention period will be in addition to the existing contractual agreements.
- Port storage / demurrage and other charges will be billed as per current practice.

We will continue to keep you regularly updated on the situation which can change very rapidly, depending on local regulations and we will release updated guidelines accordingly.

We request all our valuable customers to clear their import cargoes and take delivery of the same as early as possible.

Thank you for your continued support to **ONE** and we trust you will also continue to **Stay Well and Safe** as much as we are also doing at ONE in our respective communities.

If you have any queries, please do get in touch with our Sales/Customer Service Representatives at Ocean Network Express Lanka (Pvt) Ltd.

Yours truly,

**For Ocean Network Express Lanka (Pvt) Ltd.**  
**Authorized Signatory**